Practice census on proactive invites/reminders for immunisation

Description: We are examining the role that reminder systems have in improving immunisation uptake. We are very interested in understanding current practice across London.

We would be very grateful if you can complete this short survey (should take no longer than 3 mins).

Definition:
Proactive invite: An invitation initiated by the practice/provider to book an appointment or attend an automatically booked appointment.

Reactive reminder: A message sent to the patient/parent prompting them to attend their previously booked appointment.

Which of the following proactive invite systems do you have in place:

- [ ] Child flu
- [ ] Rotavirus
- [ ] Hep B
- [ ] Childhood 2, 3 and 4 months (DTaP/IPV/Hib, PCV, Men B)
- [ ] Childhood at 1 year (Hib, Men C, Men B, PCV, MMR 1)
- [ ] Pre-school (DTaP/IPV, MMR2)

- [ ] HPV
- [ ] Teenage booster (td/IPV, MenACWY)
- [ ] Adult vaccinations
- [ ] 65 yrs – PPV, adult flu
- [ ] 70 yrs – Shingles
- [ ] None of the above

If none:
What are your main reasons for not having an established invite/reminder system?

- [ ] Cost
- [ ] Lack of staff time
- [ ] Wasn't aware of the requirement
- [ ] Other priorities
- [ ] Lack of practice immunisation lead
- [ ] Had previously, but now not used due to change in circumstances
- [ ] CHIS do reminders
- [ ] Other systems employed (e.g. health visitor prompts)

- [ ] Very engaged patients
- [ ] Disinterested patients
- [ ] We do not give immunisations/delegated to other provider
- [ ] Difficult due to transient population
- [ ] Other, please specify

Do you additionally send out any reminders for: (tick all that apply)

- [ ] Patients/parents who respond to the initial invite and have an appointment booked
- [ ] Patients/parents who have not responded to the initial invite

☐ Patients/parents who have not attended their booked appointment

What format does your invite/reminder take? (tick all that apply)

☐ Telephone   ☐ Birthday card
☐ Text   ☐ Email
☐ Letter   ☐ Other

Who delivers your invite/reminder service? (tick all that apply)

☐ Our practice   ☐ GP federation
☐ External provider (please specify)   ☐ Other

What information system do you use?

☐ EMIS Web
☐ TTP System1
☐ Vision 360
☐ Other, please specify

Has your system been set up to automatically invite/remind patients due their vaccination?
Yes/No

Do you use the PHE algorithm for incomplete/unknown vaccination status?
Yes/No

Do you check the immunisation status of newly registered patients?
Yes/No

Would you be willing to participate in a follow-up interview?